PERSONAL INFORMATION

Name	**Francesco Niglia**
Address	Via Filippo Gala, 18 – 73100 (Lecce) – Italy
Telephone	**+393493947146**
E-mail	**francesco@fnstudio.net**
Web	**www.fnstudio.net**
Public Profile	**www.linkedin.com/in/francesconiglia**
Nationality	Italian
Date of birth	18-02-1972 (age 46)

PROFILE

Francesco is the CEO and Research Director of KOYSLab, mainly dealing with the analysis of impact of innovation policies and strategies. Furthermore, Francesco is the director of the "**Responsible Research and Innovation Lab**" within the DASIC of the Link Campus University. Francesco has actively been engaged in the modelling of innovation ecosystems and strategies, through different fields of application. Public services, socio-economic environments and social innovation constitute the main contributes in the research and innovation dynamics, respectively in the key assignments: member of the advisory board of **IESI Mapping** project, cross-sectoral exploitation manager of **MARINA-RRI** project, the **NET-EUCEN** network manager, the **MAESTRO** project manager, the **Democratic and Disruptive Social Innovation** Community manager, the **RISE – Responsible Innovation in Sustainable Environments** knowledge sharing manager. All the key assignments are based on the application of user centricity and social sustainability methodologies.

KEY ASSIGNMENTS

• Dates (from – to)	**January 2016 to date**
• Name of board responsible	Link Campus University – Rome - Italy
• Type of business or sector	Higher Education
• Occupation or position held	**Responsible of research and policy unit**
• Main activities and responsibilities	Appointed as responsible of "responsible research and innovation" unit:

- – Team manager
- – Main researcher
- – Performing socio-economic impact analysis

• Dates (from – to)	**September 2017 to date**
• Name of board responsible	HubIT "The HUB for boosting the Responsibility and inclusiveness of ICT enabled Research and Innovation through constructive interactions with SSH research" Project (contract 769497)
• Type of business or sector	European H2020 Programme, ICT and RRI-Science for Society sector
• Occupation or position held	**Scientific Manager**
• Main activities and responsibilities	Appointed as responsible for the development and validation of the "European Framework Model for the responsible development of ICT informed by SSH"

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

• Dates (from – to)	**June 2016 to date**
• Name of board responsible	MARINA "Marine Knowledge Sharing Platform for Federating Responsible Research and Innovation Communities" Project (contract 710566).
• Type of business or sector	European H2020 Programme, RRI-Science for Society sector
• Occupation or position held	**Cross-sectoral Exploitation Manager**
• Main activities and responsibilities	Appointed as responsible of "knowledge transfer" between the Marine sector and:

- – Nanotechnologies sector
- – Smart Factories sector

• Dates (from – to)	**July 2018 to date**
• Name of board responsible	"New technologies and digitisation: opportunities and challenges for the social economy and social enterprises" EASME/COSME/2017/024
• Type of business or sector	*JRC call Dynamics and impacts of Social Policy Innovation on the resilience of local ecosystems"*
• Occupation or position held	**Expert**
• Main activities and responsibilities	Partner for country mapping and technological analytics

• Dates (from – to)	**June 2016 - June 2017**
• Name of board responsible	IESI "ICT-Enabled Social Innovation initiatives promoting social investment in the EU" initiative.
• Type of business or sector	Social Investment Package programme
• Occupation or position held	**Expert**
• Main activities and responsibilities	Appointed as member of the Advisory Board:

- – Analysis and evaluation of mapped cases
- – Overall validation

Dates (from – to)	**July 2008 to date**
• Name of board responsible	European Commission DG INFSO / DG CONNECT / DG GROW / DG EMPL / REA
• Type of business or sector	Public Administration, funding for sustainable growth and for SMEs competitiveness
• Occupation or position held	**Independent Expert**
• Main activities and responsibilities	Appointed by the European Commission as expert in ICT and SSH domains, to support the programmes FP7, CIP-ICT-PSP, Horizon2020 as:

- – Evaluator of proposals
- – Innovation expert
- – Reviewer of running projects

• Dates (from – to)	**February 2014 to date**
• Name of board responsible	**Ministero dell'Istruzione, dell'Università e della Ricerca** – Albo Esperti Ricerca Industriale **Italian Ministry of University and Research** – Register of Industrial Research Expert
• Type of business or sector	Policy and Research
• Occupation or position held	External Expert
• Main activities and	Evaluation of projects and initiatives in the industrial research domain

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

responsibilities	
• Dates (from – to)	**April 2013 to date**
• Name of board responsible	**DGENTR**, **DGEMPL ESCO** – European Skills/Competences, qualification and Occupation
• Type of business or sector	Policy Education and Growth
• Occupation or position held	Expert
• Main activities and responsibilities	Defining visions and roles in the ICT Services and Activities group

• Dates (from – to)	**Since 2012**
• Name of board responsible	**Technology Analysis & Strategic Management Journal,** ISSN: 0953-7325
• Type of business or sector	Management and Innovation
• Occupation or position held	Referee
• Main activities and responsibilities	Reviewer of papers

• Dates (from – to)	**2012 – 2014**
• Name of board responsible	**DELOITTE and GOPA-Cartermill**
	Community building and effective use of collaborative platforms
	ISA "Interoperability Solutions for European Public Administrations"
• Type of business or sector	Policy analysis
• Occupation or position held	Member of the Community of Facilitators (CoF) on the Joinup platform
	Expert in "recommendations for the European Commission and online community facilitators"
• Main activities and responsibilities	Analysis and draft of recommendations for empowerment of online Communities.
WORK EXPERIENCE	

• Dates (from – to)	**January 2013 – to date**
• Name and address of employer	**KOYS srls**
	www.koyslab.eu
• Type of business or sector	ICT R&D Research Lab
• Occupation or position held	**CEO, Research Director**
• Main activities and responsibilities	The Laboratory develops and validates models targeted at understanding the dynamics of internal and external interactions among people, companies, and heterogeneous clusters.
	I provide R&D management support, sustainability analysis of innovation, and assistance in R&D development of distributed SW solutions as well as a complete user-centric check of initiatives that include user engagement and user-innovation steps.

• Dates (from – to)	**January 2016 – to date**
• Name and address of employer	**Link Campus University**
	http://www.unilink.it/
• Type of business or sector	Higher Education
• Occupation or position held	**Unit responsible**
• Main activities and responsibilities	Support the implementation of the RRI framework within the activities of the University, targeting at improving the business perspectives and people' satisfaction on workplace.

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Dates (from – to)	**July 2011 – to date**
• Name and address of employer	**Studio Francesco Niglia International Networking** (*self employed*) www.fnstudio.net
• Type of business or sector	Private practice
• Occupation or position held	**Owner / CEO**
• Main activities and responsibilities	Support to SMEs Innovation and Innovation policy analysis in eGovernment, Responsibility, SMEs sustainability. Manager with R&D responsibility, application of Complex Systems and Semantic Map tools. Development and sustainability of networks

• Dates (from – to)	**May 2014 – December 2016**
• Name and address of employer	**CLOUD srl** www.cloudconsulting.it
• Type of business or sector	Private Consulting for Innovation
• Occupation or position held	**Business Development Partner**
• Main activities and responsibilities	Support to the development and actuation of clients' growth strategies in the sectors of eGovernment, Creativity, Public Services for Smart Cities

• Dates (from – to)	**March 2014 – December 2016**
• Name and address of employer	**Consorzio Roma Ricerche** http://www.romaricerche.it/
• Type of business or sector	No Profit – Innovation Technology Transfer
• Occupation or position held	**Business Development Manager**
• Main activities and responsibilities	Design and implementation of business growth strategies, international networking, technology development areas: Digital Agenda and Creative Industries

• Dates (from – to)	**October 2013 – March 2016**
• Name and address of employer	**Digital Enterprise Research Institute, NUI GALWAY @ INSIGHT CENTER** http://www.insight-centre.org/content/national-university-ireland-galway
• Type of business or sector	No Profit – Reseach Centre
• Occupation or position held	**Business partner**
• Main activities and responsibilities	Design and implementation of international cooperation activities and proposals to be submitted for E.U. funding in the sectors of creativity, open science, eGovernment, Internet Science, Big Data, Human-Machine Interaction

• Dates (from – to)	**January 2014 – June 2014**
• Name and address of employer	**DHITECH** www.dhitech.it
• Type of business or sector	No Profit – Reseach Centre and National Technology Hub District
• Occupation or position held	**Monitoring Development Engineer**
• Main activities and responsibilities	Support to the assessment of monitoring methodologies for the activity **KITE.it** 'Knowledge and Business Intelligence Technologies in cross-Enterprise for Italian advanced mechanical industry' CUP B87I10001170005.

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Dates (from – to)	**July 2011 – April 2013**
• Name and address of employer	**External expert for** Innova S.p.A., Via della Scrofa, 117 – 00187 – Roma, Italy www.innova-eu.net
• Type of business or sector	Research and development and technology transfer consultancy
• Occupation or position held	**External expert manager**
• Main activities and responsibilities	Management of the NET-EUCEN network "Network of European Stakeholders for Enhance User Centricity in eGovernance" Contract **250522** [2010 – 2012] **CIP-ICT-PSP-Thematic Network** instrument

• Dates (from – to)	**January 2012 – December 2012**
• Name and address of employer	**Università La Sapienza – C.A.T.T.I.D.** *(Centro per le Applicazioni della Televisione e delle Tecniche di Istruzione a Distanza – Center for TV Application and Technologies for Distance Training)*
• Type of business or sector	University – Higher Education
• Occupation or position held	**Research Partner**
• Main activities and responsibilities	Support for applied research in the field of modelling of complex systems, definition of multi-layered socio-economic environments and their visualisation for policy makers. Management and development of international joint projects.

• Dates (from – to)	**November 2012 – December 2012**
• Name of board responsible	**JRC – IPTS** "Institute for Prospective Technological Studies" DIGCOMP: descriptors of Digital Competence
• Type of business or sector	Policy Impact Studies
• Occupation or position held	Expert
• Main activities and responsibilities	Roadmapping sustainable ways for the revision of the framework, participation at working groups

• Dates (from – to)	**January 2012 – October 2012**
• Name of board responsible	**JRC – IPTS** "Institute for Prospective Technological Studies" DGEI "Digital Games for Empowerment and Inclusion" framework
• Type of business or sector	Policy Impact Studies
• Occupation or position held	Expert
• Main activities and responsibilities	Draft and evaluation of scenarios for use of Digital Games in future Inclusion Participation in plenary workshops

• Dates (from – to)	**2013**
• Name of board responsible	**10th International Conference on Mobile Web Information Systems (MobiWIS 2013), Cyprus**
• Type of business or sector	Mobile Communications, Internet of Things
• Occupation or position held	Expert
• Main activities and responsibilities	Member of the steering committee for track "Mobile Internet of Things"

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Dates (from – to)	**January 2010 – January 2011**
• Name of board responsible	**JRC – IPTS** "Institute for Prospective Technological Studies"
	EXPGOV "Exploring emerging ICT-enabled governance models in European cities"
• Type of business or sector	Policy Impact Studies
• Occupation or position held	Expert
• Main activities and responsibilities	Evaluation of use of user-centricity in governance models
	Participation in plenary workshops

• Dates (from – to)	**October 2011 – May 2013**
• Name and address of employer	**CEN – European Committee for Standardization**
	AFNOR - Association Française de Normalisation
	European e-Competence Framework for End-Users
• Type of business or sector	Public Administration / private contract
• Occupation or position held	**Independent Expert**
• Main activities and responsibilities	Improvement and adaptation of the current ICT skills framework for assessing the competences of end-users.

• Dates (from – to)	**May 2010 – May 2011**
• Name and address of employer	**CEN – European Committee for Standardization**
	European e-Competence Framework in ICT Companies
• Type of business or sector	Public Administration / private contract
• Occupation or position held	**Independent Expert**
• Main activities and responsibilities	Analysis and development of tools and framework for the assessment of the e-Competence needs in European small and micro enterprises.

• Dates (from – to)	**February 2010**
• Name and address of employer	European Commission
	Information Society and Media Directorate General
	ICT for Sustainable Growth
• Type of business or sector	Public Administration, funding for sustainable growth
• Occupation or position held	**Rapporteur**
• Main activities and responsibilities	Appointed by the European Commission as **rapporteur** on "*Smart Grids: Infrastructure and New Business Models*" session within the **ICT4EE High Level Event on ICT for energy efficiency** held in Brussels 23-24 February, 2010

• Dates (from – to)	**December 2001 – June 2011**
• Name and address of employer	Innova S.p.A.,
	Via della Scrofa, 117 – 00187 – Roma, Italy
• Type of business or sector	Research and development and technology transfer consultancy
• Occupation or position held	**Head of ICT Unit**
• Main activities and responsibilities	**Project manager of International Research Projects founded by the European Commission in Research & Development Programmes (FP5, FP6, FP7, eTEN).**
	Co-ordinator of **NET-EUCEN:** "Network of European Stakeholders for Enhance User Centricity in eGovernance"
	Contract **250522** [2010 – 2012]
	CIP-ICT-PSP-Thematic Network instrument
	The project deals with the creation, animation and management of a working

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019
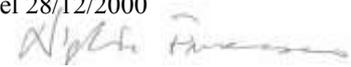
network of stakeholders in the Governance and Policy Modelling domains belonging to all the European countries and with relevant knowledge of massive on-line service fruition and eInclusion policies and interests, thus covering the whole supply chain of the Service for Users (**S4U**).

I was responsible for the following activities:

- negotiation with EC;
- overall project management;
- support to scenarios development
- innovative services assessment
- harmonisation of technical innovation of proposed solutions

Co-ordinator of **GENESYS**: "Good practices for European developers of advanced ICT-enabled energy-efficiency Systems".
Contract **224690** [2008 – 2011]
FP7-IST-CSA instrument

The project deals with dissemination of actions in support of exploitation of R&D results in the domain of energy management systems in an international scale including Europe, India and the USA.

I was responsible for the following activities:

- negotiation with EC;
- overall project management;
- technological audit
- market and feasibility study;

Co-ordinator of **Wise-Up**: "Wireless Solutions to improve your workforce performance".
Contract **029306** [2007 – 2008]
eTEN instrument

The project involved testing and validation of an innovative service provided for 'mobile workers' on different European markets. The services comprised multidirectional remote access to data such as datasheet, technical reports and digital maps with mobile terminals.

I was responsible for the following activities:

- negotiation with EC;
- overall project management;
- market and feasibility study;
- customers segmentation
- dissemination activities;

Project manager of National Research & Development, Sustainability Projects founded by the Italian and local Ministries in Research & Development Programmes (DM593, POR, P.I.A.)

Co-ordinator of **MAESTRO:** "Modellazione e sviluppo di una piattaforma per analizzare e valutare l'impatto territoriale di nuove tecnologie e strategie innovative in ambito agro-alimentare e public governance." – "Development of a platform for the analysis and the evaluation of the territorial impact of new technologies in the agro-food and governance sectors"
P.O.R. instrument [2009 – 2011]

The project consists in the development of a platform enabling the analysis of innovation impact in complex systems such as the main economical Regional trends.

I was responsible for the following activities:

- overall project management;
- costumer modelling and segmentation;
- simulation analysis
- ex-post quality result analysis

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

- report to the Italian Ministry

Co-ordinator of **SWINTECO**: "Creazione di Applicativi software per la gestione dei processi di innovazione mediante la teoria della complessità" - "Development of sw APP for the management of innovation processes based on the complexity theory"
P.I.A. instrument [2006 – 2008]
The project deals with the development of ad-hoc executable software applications to be used as consultancy support to internal professional during company's audits
I was responsible for the following activities:
- overall project management;
- system modelling and segmentation;
- simulation analysis
- ex-post quality result analysis
- report to the Italian Ministry

Co-ordinator of **GECO**: "Creazione di una piattaforma per la gestione di Processi di Innovazione, mediante la Teoria della complessità, in strutture complesse" - "Development of a platform for the management of innovation processes in complex structures based on the complexity theory"
DM 593 - ART 5 instrument [2005 - 2008]
The project consists in the development of an experimental platform used as DSS system to check and predict management strategies applied during consultancy activities.
I was responsible for the following activities:
- overall project management;
- management modelling and segmentation;
- simulation analysis
- ex-post quality result analysis
- report to the Italian Ministry

Co-ordinator of **PROFILI**: " Professionalità Innovative per le Filiere Agro-Industriali dell'Area Jonico-Salentina" - "Innovative professional profiles for the Agro-Food supply chain in the Jonic Area"
POR Puglia Misura 3.9 – Azione D instrument [2007 – 2008]
The project deals with the development of a set of experimental training scenarios and paths for inclusion of professionals in the daily activities of the agro-industrial sector.

Supporting the management or participating in the following projects:

- **CA FP7 ICT "REViSITE"** Roadmap Enabling Vision and Strategy for ICT-enabled Energy Efficiency. The project contributes to the formation of a European multidisciplinary 'ICT for energy-efficiency' research community by bringing together the ICT community and four important and complementary application sectors: Smart Grids, Smart Buildings, Smart Manufacturing and Smart Lighting. My role in REViSITE are:

  - Establish communication between sectoral ICT4EE communities in the four key industrial domains

  - Raise awareness

- **ICT-PSP- 4.1 "NET-SHARE"** Network of ICT experienced organisations, sharing experiences, knowledge and supporting SMEs

- **IP 6FP "Hydra"** - Networked Embedded System middleware for Heterogeneous physical devices in a distributed architecture.

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

- **IP 6FP "BeinGrid"** - Business Experiments in Grid;

- **SME-cooperative (CRAFT) 6FP "MySelf"** – "Multimodal e-learning System based on Simulations, Role-Playing, Automatic Coaching and Voice Recognition interaction for Affective Profiling"

- **FP6-ETI/CSA "Mentor" –** "Mentoring of IST-Multipliers in the NAS"

- **SME-cooperative (CRAFT) 5FP "MONSTER"** Monitoring Noise at European Airport" Analysis and optimisation of the distribution of microphones in airport facilities.

- **SME-R&D RIDITT-IPI "AgriBIT"** Trasferimento di innovazioni biotecnologiche al sistema agroalimentare Pugliese"

- **SME-R&D POR Sicilia "SEALSPAW"** Servizi Avanzati per la localizzazione dei beni culturali e turistici sparsi e per la fruizione dei servizi su piattaforme multicanale wireless

Main roles covered within the abovementioned projects:
- project design;
- more than 50 proposal writing;
- partner-search;
- consortium formation;
- more than 100 technology audits to companies;
- more than 10 exploitation of R&D results (including aspects related to IPR i.e. patents)
- Financial reporting

Of the activities described above, several have been carried out abroad. Missions have been carried out in the following countries:
- Belgium: over 50 missions for review meetings and dissemination activities at the different DG of the EC;
- Spain: 7 missions for technical and dissemination activities;
- Portugal: 5 missions for technical activities;
- Malta: 2 missions for technical activities;
- France: 5 missions for workshops, promotional and technical activities;
- Denmark: 1 missions for technical activities and companies' audit
- Hungary: 2 missions for workshops, promotional and technical activities;
- Poland: 3 missions for technical activities and companies' audit
- Singapore: 1 mission for technical alignment and partner search.

Financial issues for European International projects:
Experience gained managing financial issues of national and international co-funded projects on behalf of clients (large companies and national research centres): in particular the management and planning of personnel, financial reporting, certification of costs, which have been carried for more than 10 EU Projects within FP5, FP6, FP7, e-Content, e-Ten.

• Dates (from – to)	**September 1998 – July 2001**
• Name and address of employer	Self-employed
• Type of business or sector	Private activities
• Occupation or position held	Technical manager for Oil Plant Production. Teaching.

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

RELEVANT PUBLICATIONS

2013 **ADOPTED EUROPEAN STANDARD**	"**eCompetence Framework for ICT Users**" Framework co-developer CWA(2013), CEN Workshop on ICT Skills
Role	Co-author
Author(s)	**N.Farren**, F.Niglia, M.Cabrini, J.Gorecki, Y.Isli

2011 **ADOPTED EUROPEAN STANDARD**	**Implementing eCompetence Framework into SMEs** Framework co-developer CWA 16367:2011 CEN Workshop on ICT Skills
Role	Co-author
Author(s)	**C.Marinoni**, F.Niglia, F.Massimo, J.Gorecki, I.Rogalla, M.Sharpe

2019	**How ICTs shape the relationship between the State and the citizens: Exploring new paradigms between civic engagement and social innovation** 52nd Hawaii International Conference on System Sciences, in press
Role	Co-author
Author(s)	**D. Gagliardi**, F. Niglia, G. Misuraca G. G. Pasi,

2019	**Responsible Research and Innovation in Industrial Innovation Ecosystems: Challenges, Insights and Perspectives in Industry 4.0** Book. Springer Briefs in Research and Innovation Governance (SPRINGER, 2019) in press
Role	Main author
Author(s)	**F. Niglia,** D. Gagliardi, S. Viticoli

2018	**ICT-Enabled Social Innovation for the European Social Model: a multi-disciplinary reflection and future perspectives from Internet Science, Human-Computer Interaction and Socio-Economics** Civic Engagement Innovation: How ICTs shape the relationship between state and citizens. Ed. Fabrizio Davide et al., , IOS Press
Role	Co-author
Author(s)	**D. Gagliardi**, F. Niglia, G. Misuraca G. G. Pasi,

2017	**A innovation model for the analysis of the role of gender equality, privacy and engagement of in smart factories' ecosystem** Responsible Research and Innovation Actions in Science Education, Gender and Ethics (SPRINGER, 2018) ISBN-13: 978-3319732060
Role	Main author
Author(s)	**F. Niglia**; A Corallo

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

2015	**Information and Communication Technologies and Public Participation: interactive maps and value added for citizens**
	Government information quarterly – special issue on open innovation in the public sector
Role	Co-author
Author(s)	**D. Gagliardi**; L. Schina; M. L. Sarcinella; G. Mangialardi; F. Niglia; A. Corallo
2015	**Kick-off a Community for Disruptive and Democratic Social Innovation**
	Proceedings of the ICT-2015 conference, networking session, 21st October 2015, Lisbon
	Free publication
Role	**Main Author**
Author(s)	**F.Niglia,** S. Iaconesi, D. Carrera
2014	**Exploring RRI boundaries in the international innovation arena**
	Discussed during the 2014-EuSPRI Conference in Manchester 'Science and Innovation Policy: Dynamics, Challenges, Responsibility and Practice'
	European Forum for Studies of Policies for Research and Innovation
Role	Main Author
Author(s)	**F.Niglia**, D.Gagliardi, L.Schina
2014	**COMPOLICY 'Complex evolutionary dynamics: actors, territories and policies' proceedings for ECCS14**
	Workshop report
Role	Main Author of paragraph 'The case of ICT Procurement in Puglia, Italy'
Author(s)	**F.Niglia**, D.Gagliardi, et Al.
2014	**Open Innovation and User Centricity for Living Labs**
	Free publication on ISSUU web portal
	http://issuu.com/francesco_niglia_publications/docs/open_innovation_and_user_centricity
Role	Main author
Author(s)	**F.Niglia**

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

2013	**Evaluation and design of innovation policies in the agro-food sector: an application of multilevel self-regulating agents**
	Technological Forecasting & Social Change Journal
	ISSN: 0040-1625 Impact Factor – 1.709
Role	Co-author
Author(s)	**D.Gagliardi**, F.Niglia, C.Battistella

2013	"**DIGCOMP: A Framework for Developing and Understanding Digital Competence in Europe**"
	JRC83167, EUR 26035 EN
	ISBN 978-92-79-31465-0 (pdf) ISSN 1831-9424 (online)
Role	Experts validating panel
Author(s)	European Commission, Joint Research Centre, Institute for Prospective Technological Studies

2013	**"The Potential of Digital Games for Empowerment and Social Inclusion of Groups at Risk of Social and Economic Exclusion: Evidence and Opportunity for Policy"**
	JRC78777, EUR 25900 EN
	ISBN 978-92-79-29185-2 (pdf) ISSN 1831-9424 (online)
Role	Experts validating panel
Author(s)	European Commission, Joint Research Centre, Institute for Prospective Technological Studies

2013	"**An user-centric check of the available eGovernment services in Europe**"
	Included into the proceedings of ECEG 2013 - European Conference on E-Government
Role	Co-author
Author(s)	**A.Gugliotta,** F.Niglia, L.Schina

2013	"**A survey on user-centricity adoption in Europe**"
	Included into the proceedings of ONE Conference 2013 "Digital Governance: From local data to European policies"
Role	Main author
Author(s)	**F.Niglia**, L.Schina

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

2012	"**A Proposal for adapting eCF to SME requirements**"
	ISBN: 978-88-6685-085-4
	included into the proceedings ITAIS 2012 Conference
Role	Co-author
Author(s)	**F.Niglia**, C.Marinoni, F.Massimo, J.Gorecki, I.Rogalla, M.Sharpe
2012	**"Use of multi-level self-regulating agents to evaluate the impact of innovation policies in socio-economic environments"**
	included into the ECSS, European Conference on Complex Systems 2012, Brussels.
Role	Main author
Author(s)	**F.Niglia,** D.Gagliardi, C.Battistella
2012	**"Use of multi-level self-regulating agents to evaluate the impact of innovation policy for the agro-food sector in the Region of Puglia, Italy"**
	included into the proceedings of IM2012 – Innovative methods for innovation management and policy, Beijing Institute of Technology – School of Management and Economics.
Role	Co-author
Author(s)	**D.Gagliardi**, F.Niglia, C.Battistella
2012	"**Exploring the impact of innovation policies in economic environments with self-regulating agents in multi-level complex systems**"
	ISBN: 978-3-7908-2788-0.
	included into the proceedings ITAIS 2011 Conference
Role	Main Author
Author(s)	**F.Niglia,** D.Gagliardi, C.Battistella
2011	**"Building the User Centricity Within the NET-EUCEN Network"**
	Also included into the proceedings of the Conference eChallenges 2011
Role	Main author
Author(s)	**F.Niglia,** L.Schina
2010	Case Study on GENESYS Project: **European Good Practices of Advanced ICT-Enabled Energy-Efficiency Systems – Smart Grids** CleanTech 2010 conference – 21-25 June 2010, Anaheim (CA)
Role	Main author
Author(s)	**F.Niglia**, A.Feraco, A.Tingas –

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

1997	"**A Refined Multilayered FEM Model Applied to Sandwich Structures**", in "Mechanics of Sandwich Structures" (ed.) A. Vautrin. 1997 – Springer; 1998, ISBN-10: 0792350502
	Proceedings of the EUROMECH 360 Colloquium held in Saint-Étienne, France, 13-15 May, 1997
Role	Co-Author
Author(s)	**E.Carrera,** F.Niglia

MAIN EVENTS

• Date	17th September 2018, Tartu (Estonia)
• Title of the event	**Responsible Research and Innovation in Industrial Innovation Ecosystems: perspectives in Industry 4.0**
• Responsible for the event	AHHAA - Estonia
• sector	Social Science applied to innovation
• role	Conference Organiser, speech about **the analysis of the societal impact of RRI policies on the industrial innovation ecosystem**

• Date	24th October 2017, Bruxelles (Belgium)
• Title of the event	**Contamination between marine RRI knowledge and nanotechnologies for cultural heritage : a view to co-constructing a common understanding of concerns and barriers on the adoption of RRI approach in the context of shared nanotech-marine R&D and policies**
• Responsible for the event	KOYS Lab
• sector	Social Science applied to nanotechnologies
• role	Workshop organiser

• Date	21st October 2015, Lisbon (Portugal)
• Title of the event	**DDSI 'Kick-off a Community for Disruptive and Democratic Social Innovation' in the main event ICT2015 "Innovate Connect Transform"**
• Responsible for the event	European Commission – DG CONNECT
• sector	Information and Communication Technologies
• role	Workshop organiser, speech about what is **democratic and disruptive social innovation**

• Date	24th September 2014, Lucca (Italy)
• Title of the event	**COMPOLICY 'Complex evolutionary dynamics: actors, territories and policies'**
	in the main event ECCS14 – European Conference on Complex Systems
• Responsible for the event	MIT – Institute for Advanced Studies in Lucca Complex System Society
• sector	Complex Systems
• role	Workshop organiser, speech about *Use of multi-level self-regulating agents*

• Date	6th November 2013, Vilnius (Lithuania)
• Title of the event	**User centricity for smart and creative communities [networking session]**

	in the main event ICT2013 'Create, Connect, Growth'
• Responsible for the event	European Commission – DG CONNECT
• sector	Main
	Pillar VII 'ICT-enabled benefits for EU society'
	secondary
	Pillar VI 'Enhancing digital literacy, skills and inclusion'
• role	Organiser, speech about
	- the role of user-centricity in services definition
	- user-centricity in the Open Innovation 2.0 paradigm
	- smart cities and smart territories

• Date	1st -5th July 2013, Samos (Greece)
• Title of the event	**Samos 2013 Summit on Digital Innovation for Government, Business and Society**
• Responsible for the event	University of the Aegean, Greece
• sector	eGovernment
• role	Presenter "Citizen Centric Governance in Europe"

• Date	18th April 2013, Prague (Czech Republic)
• Title of the event	**ONE CONFERENCE 2013 "Digital Governance: from local data to European policies"**
• Responsible for the event	ONE Network, EPMA
• sector	eGovernment
• role	Presenter "A survey about user-centricity adoption in Europe"

• Date	May 2012 – March 2013, Bruxelles (Belgium)
• Title of the event	**NET-EUCEN International Validation Workshop Campaign (7 events)**
• Responsible for the event	Innova SpA
• sector	eGovernment
• role	Organiser, Moderator, Presenter "how to measure user-centricity in eGovernment services"

• Date	January 2013, Bruxelles (Belgium)
• Title of the event	**Collaborative production of eGovernment Services**
• Responsible for the event	ePractice team – Eurodynamics
• sector	eGovernment
• role	Presenter "The adoption of the user-centricity paradigm in Europe". **Knowledge cafè Panel Moderator** "*What are the expected economic benefits from the public-private co-production of services and how can sustainable business models be facilitated*"?

• Date	28 September 2012, Rome (Italy)
• Title of the event	**IX Conference of the Italian Chapter of AIS**
• Responsible for the event	ITAIS committee / Università Cattolica del Sacro Cuore – Roma
• sector	Organization change and Information Systems
• role	Presenter: "A Proposal for adapting eCF to SME requirements"

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Date	23rd May 2012, Bejing (China)
• Title of the event	**IM2012 – Innovative methods for innovation management and policy**
• Responsible for the event	Beijing Institute of Technology – School of Management and Economics
• sector	Academic: Assessing R&D policy and decision making -strategies, tactics, results, and impacts
• role	Presenter "Use of multi-level self-regulating agents to evaluate the impact of innovation policies in socio-economic environments

• Date	20th February 2012, Singapore
• Title of the event	**Data Visualisation Solutions Towards Informed Policy Making**
• Responsible for the event	Fraunhofer IDM@NTU, Nanyang Technological University
• sector	Complex Systems
• role	Moderator, Presenter "The role of data visual interaction in the representation of multi-level complex systems"

• Date	23-24 January 2012, Seville (Spain)
• Title of the event	**Experts Workshop on Digital Games for Empowerment and Inclusion**
• Responsible for the event	IPTS – JRC
• sector	ICT policy analysis
• role	Presenter: "Use of digital Gaming in the user-centricity domain"

• Date	27th October 2011, Firenze (Italy)
• Title of the event	**The user at the centre: analysis of strength and opportunities offered by existing solutions**
• Responsible for the event	Innova SpA within the eChallenges 2011 Conference
• sector	eGovernment
• role	Organiser

• Date	8th October 2011, Rome (Italy)
• Title of the event	**VIII Conference of the Italian Chapter of AIS**
• Responsible for the event	ITAIS committee - LUISS Guido Carli
• sector	Information Systems: a crossroads for organization, management, accounting and engineering
• role	Presenter "Exploring the impact of innovation policies in economic environments with self-regulating agents in multi-level complex systems"

• Date	8th June 2011, Rome (Italy)
• Title of the event	**1st International Conference on Social Spaces for Research and Innovation**
• Responsible for the event	Collaboration@Rural & FAO
• sector	ICT for rural inclusion and sustainable growth
• role	Presenter "User-centric approach for rural areas"

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Date	14th April 2011, Bruxelles (Belgium)
• Title of the event	**Synthesis from the REViSITE project: Bridging ICT4EE R&D Approaches and communities, a challenge for FP8**
• Responsible for the event	Innova SpA
• sector	ICT for Energy Efficiency
• role	Organiser

• Date	31st January 2011, Bruxelles (Belgium)
• Title of the event	**IPTS Expert Workshop on assessing emerging ICT-enabled governance models in EU cities: exploring policy and research challenges**
• Responsible for the event	IPTS – JRC
• sector	ICT policy analysis
• role	Expert participant

• Date	28th September 2010, Bruxelles (Belgium)
• Title of the event	**Enlarging the network of stakeholders for the definition of innovative user-centred services**
• Responsible for the event	Innova SpA
• sector	eGovernment
• role	Organiser

• Date, location	25th March 2010, Bruxelles (Belgium)
• Title of the event	**Innovative solutions for Energy Efficiency in Europe, India and U.S.**
• Responsible for the event	Innova SpA
• sector	ICT for Energy Efficiency
• role	Organiser

• Date, location	24th March 2010, Bruxelles (Belgium)
• Title of the event	**Smart Cities**
• Responsible for the event	Digital Europe, Eurocities
• sector	ICT for Sustainable Growth
• role	Presenter "business models for urban sustainability"

• Date	22nd March 2010, Rome (Italy)
• Title of the event	**Innovative solutions for Energy Efficiency in Europe, India and U.S.**
• Responsible for the event	Innova SpA, ENEA
• sector	ICT for Energy Efficiency
• role	Organiser

OTHER (TRAINING)

• Dates (from – to)	**January 2014**
• Name and type of organisation providing education and training	DHITECH – Italian Hi-Tech District
• Principal subjects/occupational skills covered	lecturer: Open Innovation, Living Labs, Horizon 2020 Programme and Funding Instruments
• Dates (from – to)	**20th March – 24th March 2012**
• Name and type of organisation providing education and training	Ass. Culturale Eurogiovani Master in Europrogettazione
• Principal subjects/occupational skills covered	lecturer: "Design an innovation cycle", "making a proposal", "Evaluate a proposal" modules

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

• Dates (from – to)	**January 2016 – February 2019**
• Name and type of organisation providing education and training	Università del Salento - University of Salento Higher Education
• Principal subjects/occupational skills covered	**Phd in Engineering of Complex System.** Project work "*Development of a framework for the analysis and the enhancement of the complex dynamics that rule the adoption of corporate responsibility in smart factories*"
• Title of qualification	PhD (ongoing)

• Dates (from – to)	**September 2001 – November 2001**
• Name and type of organisation providing education and training	UNINFORM Group Master provider
• Principal subjects/occupational skills covered	Master in Business Administration
• Title of qualification awarded	MBA

• Dates (from – to)	**September 1990 – December 1996**
• Name and type of organisation providing education and training	Degree in Aeronautical & Aerospace Engineering Polytechnic of Torino – Italy.
• Principal subjects/occupational skills covered	Analysis, mathematics, numerical simulation studies
• Title of qualification awarded	Full degree Engineer

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019

**PERSONAL SKILLS
AND COMPETENCES**
*Acquired in the course of life
and career but not necessarily
covered by formal certificates
and diplomas.*

I worked for more than 15 years as a consultant for Technology Transfer and deployment of funds and instruments supporting R&D and innovation activities in companies. My expertise extends over the development of models for complex systems, ICT for government solutions and Energy Efficiency. I provide technical support for technology intelligence and activities to develop new technologies and innovative solutions as well as support for the development of studies focused on the implementation of good practices.

Networking and Innovation are the two keywords that better express my goals in the short and medium term perspective. My activities are carried out inthe field of: Complex systems modelling, eGovernment, networking, energy efficiency

I have Co-ordinated 8 projects in which technical expertise and training services have been provided in the field of IST with the aim of measuring technological, economic and social impact. In addition, I participated in "Innovation and Technology Transfer Seminars" finalised to support the development of technology audits through which SMEs' performance can be enhanced by awareness of technology innovation and exploitation. i have also provided technical support for technology intelligence and activities to develop new technologies and innovative solutions as well as support for the development of studies focused on the implementation of good practices. Moreover, I have carried out the development of several projects in aeronautical, aerospace and ICT sectors and performed feasibility analysis of project ideas and writing pre-screening report under the various EU and Italian IST and AEROSPACE work-programmes.

MOTHER TONGUE

Italian

Other language(s)

Self-assessment

European level (*)

English

(*) [**Common European Framework of Reference for Languages**](#)

Understanding		Speaking		Writing
Listening	Reading	Spoken interaction	Spoken production	
Excellent	Excellent	Excellent	Excellent	Excellent

SOCIAL SKILLS
AND COMPETENCES

Experience in cooperation projects carried out in Europe, experience in companies' auditing and sustainability development scenarios for technological transfer in Europe and in Italy.

ORGANISATIONAL SKILLS
AND COMPETENCES
*Coordination and
administration of people,
projects and budgets; at work,
in voluntary and at home, etc.*

Experience in managing and coordinating international consortia (from 5 to 15 partners at EU and international level), with overall responsibility for the activities of the project, reporting and communication with donors (EC or National Authorities), financial management, budget allocation, etc.
Organiser of more than 20 international events, defining budget and monitoring costs for 8 cooperative projects.

TECHNICAL SKILLS
AND COMPETENCES
*With computers, specific kinds
of equipment, machinery, etc.*

Computer: use of Windows and Mac, Office, MS Project and other specific programmes. Language Software or tool: Office Operative System: Windows, Linux. Mapping and benchmarking methodology to analyses of Best Practices. Scenario development.

ARTISTIC SKILLS
AND COMPETENCES
Music, writing, design, etc.

n.a.

OTHER SKILLS
AND COMPETENCES

n.a.

DRIVING LICENCE(S)

Cat. **B**

Autocertificato ai sensi degli art. 46 e 47 D.P.R. n.445 del 28/12/2000

http://www.fnstudio.net/me/cv2019